

PO Box 333 Mustang, OK 73064 Ph: 405.830.2200 Fax: 405.376.7237

> eFax: 501.640.7815 www.collect-ed.com

December 20, 2009

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554 ATTENTION:

Letter of Appeal request for review

RE:

CC Docket No. 96-45 and CC Docket No. 02-6

#### Dear FCC APPEALS DEPARTMENT:

This is a letter of appeal based on SLD decision of E-Rate funding. We would appreciate a request for review of this issue.

#### ITEM #1 LETTER OF APPEAL

#### ITEM #2 CONTACT INFORMATION:

E-RATE CONSULTANT:	Machelle L. McKay	
CONSULTING COMPANY	ANY COLLECT-ED LLC	
CONSULTANT PHONE:	(405) 830-2200	
CONSULTANT FAX:	(405) 376-7237 OR (501) 640-7815	
CONSULTANT EMAIL: collect-ed@hotmail.com		
BEN	140654	
CHOOL MALTA INDEP SCHOOL DIST		
ADDRESS	6178 W. US Highway 82	
CITY, STATE, ZIP New Boston, TX 75570		
SCHOOL CONTACT Machelle McKay, Consultant		
CONTACT PHONE 405-830-2200		
CONTACT FAX 501-640-7815		
CONTACT EMAIL	collect-ed@hotmail.com	

### ITEM #3 IDENTIFY THE USAC ACTION FOR APPEAL

Correction for funding decision – FRN# 1788542; based on the invoice submitted in ITEM #21 attachment.

#### ITEM #4

#### BILLED ENTITY NUMBER, BILLED ENTITY NAME AND FORM OR APPLICATION NUMBER

BILLED ENTITY #: 140654

BILLED ENTITY NAME: Malta Indep School District

471 Application # - 567699

FRN # - 1788542

FOR:

SERVICE PROVIDER - Windstream Communications, Inc.

SPIN# 143030766

#### ITEM #5

#### EXPLAIN THE APPEAL AND INCLUDE COPIES OF ALL RELEVANT DOCUMENTATION.

ITEM#	ATTACHMENT	PAGES
A	Letter of Authorization from school district	1
В	USAC Decision of Appeal – dated 12/14/2009	1
С	Letter of Appeal to USAC - dated 12/8/2009 (with fax confirmation)	3
D	Funding commitment letter for FRN# 1788542 dated 5/12/2009	1
Е	ITEM #21 attachment as submitted Request for funding WINDSTREAM \$436.48	5

#### ITEM #6 AUTHORIZED SIGNATURE

If you have any questions or concerns, please contact me at your earliest convenience.

Machelle McKay COLLECT-ED

E-Rate Consultant

Linda Estill

MALTA INDEP SCHOOL DIST

inda Estul

Superintendent

CC: MALTA INDEP SCHOOL DIST

FAX: 903-667-2984

### MALTA INDEPENDENT SCHOOL DISTRICT

6178 W US HIGHWAY 82 New Boston, Texas 75570 (903) 667-2950

June 12, 2008

To whom it may concern:

Thank you for your assistance.

E-Rate Consultant, Machelle L. McKay DBA Collect – Ed, LLC is assisting <u>MALTA INDEP SCHOOL DIST</u> (<u>BEN# 140654</u>) in the processing and collection of our E-rate Program for funding year 2009-2010.

Please use this letter as your authorization to provide the necessary information as requested by Collect - Ed LLC concerning this effort. For example:

- E-Rate application information (470, 471, 486 and 472);
- Vendor account information including on-line billing access, (for E-Rate purposes only);
- Vendor E-Rate Form signatures (472, Block 4)
- Authorized Signature will be used on electronic forms.
- · Etc. (any other information necessary for E-Rate purposes).

I, certify that our school district respects and complies with any and all the rules and regulations of the Universal Service Administrative Company (USAC).

Linda Estiel	
Authorized Signature	
Linda Estill	
Printed Name	
Superintendent	
Title	
7/21/08	
Date	



#### Universal Service Administrative Company

Schools & Libraries Division

#### Administrator's Decision on Appeal - Funding Year 2009-2010

December 14, 2009

Machelle McKay Collect-Ed, LLC P. O. Box 333 Mustang, OK 73064

Re: Applicant Name: MALTA INDEP SCHOOL DISTRICT

Billed Entity Number: 140654
Form 471 Application Number: 652288
Funding Request Number(s): 1788542
Decision Letter Date: May 12, 2009

Date Appeal Postmarked: December 09, 2009 Your Correspondence Dated: December 08, 2009

Our records show that your appeal was postmarked more than 60 days after the date your Funding Commitment Decision Letter was issued, as shown above. Federal Communications Commission (FCC) rules require applicants to postmark appeals within 60 days of the date on the decision letter being appealed. FCC rules do not permit the Universal Service Administrative Company (USAC) to consider your appeal.

If you believe there is a basis for further examination of your application, you may file an appeal with the FCC. You should refer to CC Docket No. 02-6 on the first page of your appeal to the FCC. Your appeal must be POSTMARKED within 60 days of the above date on this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. If you are submitting your appeal via United States Postal Service, send to: FCC, Office of the Secretary, 445 12th Street SW, Washington, DC 20554. Further information and options for filing an appeal directly with the FCC can be found in the "Appeals Procedure" posted in the Reference Area of the SLD section of the USAC website or by contacting the Client Service Bureau. We strongly recommend that you use the electronic filing options.

Schools and Libraries Division Universal Service Administrative Company

cc: Linda Estill

#### TRANSMISSION VERIFICATION REPORT

TIME : 12/09/2009 00:20 NAME : MACHELLE MCKAY FAX : 4053767237

4058302200 SER.# : D8J265340

DATE, TIME FAX NO. /NAME DURATION PAGE(S) RESULT MODE

12/09 00:15 19735996542 00:05:14 09 OK FINE

# Collect - Ed

PO Box 333 Mustang, OK 73064

Ph: 405.830.2200 Fax: 405.376.7237

eFax: 501.640.7815 www.collect-ed.com

December 8, 2009

Letter of Appeal Schools and Libraries Division - Correspondence Unit 100 S. Jefferson Rd P.O. Box 902 Whippany, NJ 07981

FAX: 1-973-599-6542 PAGES FAXED:

ATTENTION: Letter of Appeal

#### Dear SLD APPEALS DEPARTMENT:

This is a letter of appeal based on SLD decision of E-Rate funding. We would appreciate your earliest attention for this issue.

ITEM #1 LETTER OF APPEAL

#### ITEM #2 CONTACT INFORMATION:

Machelle L. McKay
COLLECT-ED LLC
(405) 830-2200
(405) 376-7237 OR (501) 640-7815
collect-ed@hotmail.com



PO Box 333 Mustang, OK 73064 Ph: 405.830.2200 Fax: 405.376.7237

> eFax: 501.640.7815 www.collect-ed.com

December 8, 2009

Letter of Appeal Schools and Libraries Division - Correspondence Unit 100 S. Jefferson Rd P.O. Box 902 Whippany, NJ 07981

FAX: 1-973-599-6542 PAGES FAXED: ATTENTION: Letter of Appeal

#### Dear SLD APPEALS DEPARTMENT:

This is a letter of appeal based on SLD decision of E-Rate funding. We would appreciate your earliest attention for this issue.

ITEM #1 LETTER OF APPEAL

#### ITEM #2 CONTACT INFORMATION:

Machelle L. McKay	
COLLECT-ED LLC	
(405) 830-2200	
(405) 376-7237 OR (501) 640-7815	
collect-ed@hotmail.com	
140654	
MALTA INDEP SCHOOL DIST	
6178 W. US Highway 82	
New Boston, TX 75570	
Machelle McKay, Consultant	
405-830-2200	
501-640-7815	
collect-ed@hotmail.com	

### ITEM #3 IDENTIFY THE USAC ACTION FOR APPEAL

Correction for funding decision FRN# 1788542; based on the invoice submitted in ITEM #21 attachment.

#### ITEM #4

#### BILLED ENTITY NUMBER, BILLED ENTITY NAME AND FORM OR APPLICATION NUMBER

BILLED ENTITY #: 140654

BILLED ENTITY NAME: Malta Indep School District

471 Application # - 652288

FRN # - 1788542

FOR:

SERVICE PROVIDER - Windstream Communications Inc.

SPIN# 143030766

#### ITEM #5

#### EXPLAIN THE APPEAL AND INCLUDE COPIES OF ALL RELEVANT DOCUMENTATION.

ITEM#	ATTACHMENT	PAGES
Α	Letter of Authorization from school district	1
В	Funding commitment letter for FRN# 1788542 dated 5/12/2009	1
С	ITEM #21 attachment as submitted Request for funding WINDSTREAM \$ 436.48	5

#### ITEM #6

#### **AUTHORIZED SIGNATURE**

If you have any questions or concerns, please contact me at your earliest convenience.

Machelle McKay COLLECT-ED

E-Rate Consultant

Linda Estill

MALTA INDEP SCHOOL DIST

Superintendent

CC: MALTA INDEP SCHOOL DIST

FAX: 903-667-2984

#### FUNDING COMMITMENT REPORT Billed Entity Name: MALTA INDEP SCHOOL DISTRICT BEN: 140654 Funding Year: 2009

Comment on RAL corrections: FRN(s) modified in accordance with a RAL request.

Form 471 Application Number: 652288
Funding Request Number: 1788542
Funding Status: Funded
Category of Service: Telecommunications Service
Form 470 Application Number: 994400000690538
SPIN: 143030766

SPIN: 143030766

Service Provider Name: Windstream Communications, Inc.
Contract Number: T
Billing Account Number: 903-667-2950 [BEAR]
Multiple Billing Account Numbers: N
Service Start Date: 07/01/2009
Service End Date: 06/30/2010
Contract Award Date: N/A
Contract Expiration Date: N/A
Site Identifier: 86641
Number of Months Recurring Service Provided in Funding Year: 12
Annual Pre-discount Amount for Eligible Recurring Charges: \$4,486.56
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$.00
Pre-discount Amount: \$4,486.56
Discount Percentage Approved by the USAC: 70%
Funding Commitment Decision: \$3,140.59 - FRN approved; modified by SLD
Funding Commitment Decision Explanation: MR1: The FRN was modified from 436.48/m
\$373.88/month to agree with the applicant documentation.

to

FCDL Date: 05/12/2009
Wave Number: 003
Last Allowable Date for Delivery and Installation for Non-Recurring Services: 09/30/2010

## USAC\ Schools & Libraries

#### Item 21 Attachment

Telecommunications - Funding Year 2009

SCHOOL: MALTAISD-TX

BEN#: 140654 471#: 652288

FRN#: 1788542

**Applicant Name** 

MALTA INDEP SCHOOL DISTRICT

**Billed Entity Number** 

140654

Form 471 Application Number

652288

Funding Request Number

1788542

Service Provider

Windstream Communications, Inc.

Attachment Number

Service Type

A

Narrative description of this

Telecom Services for School District

**Funding Request** 

**Service Description** 

**Eligible Pre-Discount Cost** 

1 Local Phone Service

Telecom Services for

\$5,237.76

School District

Recurring Charges

Non Recurring Charges

Attach #: A

Monthly Recurring Charges

\$436.48 One-time non-recurring charges

Number of Telecom Lines (if applicable)

\$0.00

7

Less Ineligible Amount (if any)

\$0.00 Less Ineligible Amount (if any)

\$0.00

**Number of Months** 

12

Eligible recurring charges

\$5,237.76 Eligible non-recurring charges

\$0.00

Line item TOTAL \$5237.76

Total:

\$5,237.76

Funding Requested on 471:

\$5,237.76

**Further information** 

Copy of vendor documentation will be emailed to USAC.

**Date Submitted** 

1/7/2009 1:05:08 AM



Attn: Support Services 1720 Galleria Blvd Charlotte, NC 28270

#### լկլիցիկրմիկներորկնիդեռկնաինկերիկներ

#BWNKCDD #1252757550520# 003216 01 AV 0.324 0013 MALTA SCHOOL 6178 W US HIGHWAY 82 NEW BOSTON TX 75570-4667

### Account Summary

Previous Charges and Credits

Amount of Last Bill 373.88 **Payments** 00 373.88 Balance

**Current Charges** 

436.48 Windstream\_ **Total Current Charges** 436.48

**Total Amount Due** \$810.36 October 31, 2008 **Current Charges Due** 

Your Windstream Statement

Page 1 of October 15, 2008

Telephone Number 903-667-2950 Account Number 125275755

SCHOOL: MALTAISD-TX

471#: 652288 BEN#: 140654

FRN#: 1788542

of 5 Attach #: A

Questions? Please call Windstream Communications toll free or visit our website.

Customer Service 1-877-520-5220 Repairs TTY/TDD

1-877-520-5210 1-877-520-5260

Website

www.windstream.com

Reminder: Your account will be considered past due if payment is not received by the due date and a late payment charge of 5% will be applied to the unpaid balance.

Windstream now offers free online bill payments at www.windstream.com. Your PIN to register is: 124129376

Please detach and return the portion below with your check or money order payable to Windstream Communications SW. Please write your account number on your check.

#### **Detach and Return with Payment**

windstream

Telephone Number Account Number

903-667-2950 125275755

200 903-667-2950 010165 052 125275755 0 13

MALTA SCHOOL 6178 W US HIGHWAY 82 NEW BOSTON TX 75570-4667 Bill Date Due Date Total Amount Due

October 15, 2008 October 31, 2008 \$810.36

Moving? Check the box and print new address on the back.

միուրվենդիկիլնութվորըընկնուկինոկիլիկիլիկիլի

Windstream P O Box 9001908 Louisville, KY 40290-1908 Customer Service 1-877-520-5220
Repairs 1-877-520-5210
TTY/TDD 1-877-520-5260
Website www.windstream.com

Page 2 of 4 October 15, 2008 Telephone Number 903-667-2950 Account Number 125275755

Important Messages	GASS SAME
--------------------	-----------

Your InterLATA long distance carriers are\*:

Your IntraLATA long distance carriers are\*: AT&T

SCHOOL: MALTAISD-TX
BEN#: 140654 471#: 652288
FRN#: 1788542
Attach #: A Pg 3 of 5

\* If you have multiple telephone numbers, further information concerning long distance carrier assignments for those additional lines is on record with Windstream Communications Customer Service.

WS05213B 683131

New address? Other changes?  Please check the box on the front of the payment slip and print your new information below.		
Name		
Address		
City, State, Zip ( ) Phone number		



Customer Service 1-877-520-5220

Repairs

1-877-520-5210 1-877-520-5260

TTY/TDD Website

www.windstream.com

Page 3 of 4 October 15, 2008 Telephone Number 903-667-2950 Account Number 125275755

#### Windstream Local Services

Windstream Current Charges	
Basic Monthly Service 10/13/08 to 11/12/08 Total Basic Service Current Charges	363.04
Total Basic Service Current Charges	363.04
Optional Service	55.84
Other Charges And Credits	17.60
Total Optional Service Current Charges	73.44
Total Windstream Current Charges	436.48

Non-payment of basic and optional services WILL result in the disconnection of your local telephone service.

Windstream Basic Service Summary

Description	Qty		
Block 9xx Calls-1st	6	.00	
Business Line	7	163.45	
Number Of Directories	1	.00	
Key System Line-Business	1	28.00	
Local Number Portability Surch	8	2.64	
No Charge - Non Pub	4	.00	
Rotary Hunt Line Srvc Bus/Res	3	11.85	
Automatic Call Return-Bus	2	9.98	
Expanded Local Calling	8	56.00	
Interstate Subscriber Line C	8	73.60	
Emergency Service Charge		4.00	
Municipal Franchise Fee		3.76	
Federal Universal Service Fee		8.96	
Federal Universal Service Fee		.32	
Cost Of Service Surcharge		. 48	
Total Basic Service Monthly Service		363.04	

Windstream Optional Service Summary

Description	Qty	
Deregulated Administration Fee	1	1.84
Protection Plus Plan-Bus	9	54.00
Total Optional Service Monthly Service		55.84

Windstream Optional Service Other Charges & Credits

Optional Service Proration from 10/02/08 to 10/12/08 Total Optional Service Other Charges & Credits 17.60

#### Windstream Important Messages

Visit the Windstream Communications store nearest you today:

Andrews, TX Perryton, TX
112 S.W. 1st 301 South Amherst
432-523-3323 806-435-2050
Hours: 9:30-5:00, M-F Hours: 9:30-5:00, M-F

 Dalhart, TX
 Seymour, TX

 310 Rock Island Ave.
 400 North Main

 806-249-1100
 940-888-1220

 Hours: 9:30-5:00, M-F
 Hours: 9:30-5:00, M-F

 Dumas, TX
 Texarkana, TX

 401 W. 1st Street
 2315 Richmond Rd. #101

 806-935-1681
 903-223-4688

 Hours: 9:30-5:00, M-F
 Hours: 9-6, M-F

SCHOOL: MALTAISD-TX

BEN#: 140654 471#: 652288 FRN#: 1788542

Attach #: A Pg 4 of 5





Customer Service 1-877-520-5220

1-877-520-5210 Repairs

TTY/TDD 1-877-520-5260

Telephone Number 903-667-2950 Website www.windstream.com Account Number 125275755

#### **General Information**

#### How to Pay Your Bill

Please make your check or money order payable to Windstream Communications SW, and write your customer number on your check. If you pay by mail, the payment slip that detaches from the first page should accompany your payment. If you pay in person at an authorized payment location, please bring your payment slip with you. Please call Windstream for the location of the nearest authorized payment location.

#### Questions About Your Bill

If you have questions concerning your bill, please call Windstream at the number printed at the top of this page or write to us at the address printed on the first page of the invoice.

#### Previous Payments

Payments you have made that do not appear on this bill as a credit should be subtracted from the "Total Amount Due" before you make your payment.

#### Past Due Amounts

The "Due Date" on this bill refers to the current month's charges. Any past due amounts must be paid immediately unless special payment irrangements have been made with Windstream Communications.

#### Bervice Suspension for Past Due Payments

Based on state regulatory and notice requirements, once your bill is past lue, some or all of your service may be suspended. Charges may apply o suspend or reconnect service. A deposit to reestablish your service nay also be required.

#### f You've Been Slammed

Be sure your long distance service hasn't been changed without your ermission. If you think you've been slammed, please contact Windstream, ind we will help you resolve the problem. If you need further ssistance, contact the Public Utility Commission of Texas: c/o Office f Consumer Protection, P.O. Box 13326, Austin, TX 78711-3326, 12-936-7120 or in Texas toll free 1-888-782-8477. Hearing and speech npaired persons with text telephones can call 512-936-7136.

#### **leturned Checks**

, returned check charge will be electronically deducted from Customer's ccount. In some states, a returned check charge may apply for each heck returned. For complete rules, please contact us at 1-877-520-5230.

#### correspondence

you wish to write to us, please address your letter to Windstream communications, 1720 Galleria Boulevard, Charlotte NC 28270.

SCHOOL: MALTAISD-TX

Page 4 of 4

October 15, 2008

BEN#: 140654 471#: 652288 FRN#: 1788542 Attach #: A \_\_\_ Pg 5\_ of 5\_ Attach #: A